



9TH MEDICAL GROUP SERVICES



THIS CHART IS EFFECTIVE AS OF 07 July 2020

Closures: 05 August, closed for readiness training, appointment line open

For medical concerns: 530-634-2941 from 0730 to 1700, Mon-Fri. You will be assessed for a virtual or in-person visit. Clinic will be open from 0730-1700, M-F. Only the patient scheduled for an appointment or requiring a service will be permitted in the facility (guardians authorized with minors).

COVID-19 Hotline: Please call 530-634-2941, option 9, M-F: 0730-1700. If you or someone you know has exhibited symptoms of COVID-19, please contact the 9th Medical Group: 530-634-2941 / Nurse Advice Line: 1-800-874-2273

Active Duty Sick Call Hours: **Suspended Until Further Notice**

Flight Medicine Sick Call Hours: **Suspended Until Further Notice**

Laboratory, Radiology, Pharmacy: **0730-1700** New prescriptions and pharmacy refills: 530-634-2859

Mental Health: **0730-1700**. Also available at 530-634-3420.

Telehealth Services: We have increased our telehealth capabilities. This may include patients being assessed over the phone. Your provider's phone call may appear as "Caller Unknown" or "Blocked ID".

Send a message to your PCM team, request medication bridges, and other questions via **Secure Messaging** at <https://app.tolsecuremessaging.com/welcome.aspx>



Services Available



Limited Services



Services Closed



ACTIVE DUTY CLINIC



ALLERGY



BHOP



BIO (Gas mask/respirator fit-testing by appointment only) 530-634-2045



DENTAL (Class III/IV, emergencies, deployment only)



DIAGNOSTIC IMAGING



DISEASE/CASE MGMT (Virtual Only)



EFMP/ PT TRAVEL (Virtual Only)



FAMILY ADVOCACY



FAMILY HEALTH



FLIGHT MEDICINE/BOMC



HEALTH PROMOTIONS (Contact Mr. Collins at dale.e.collins6.civ@mail.mil)



IMMUNIZATIONS



LABORATORY/PHARMACY



MENTAL HEALTH/ADAPT



OPTOMETRY



PEDIATRICS (Only 1 provider: well child for <4 yrs old only, limited telehealth available)



PHYSICAL THERAPY (By appointment only)



PUBLIC HEALTH



VETERINARY CLINIC (By appointment only)



WOMEN'S HEALTH